








THE CENTERS' BEHAVIORAL HEALTH CRISIS CENTER

COMING SOON

Opening Sept. 1, 2026

In Cuyahoga County, the BHCC will be the place for immediate, compassionate, and specialized care for individuals in mental health or substance use crises.

Care Focused on Community Needs

-  • Help patients stabilize and return home within 23 hours or connect with a higher level of care if needed.
-  • Provide safe alternatives that keep people with behavioral health needs out of ERs and/or jails.
-  • Lower overall community costs by reducing unnecessary emergency and inpatient care.
-  • No referral needed.
Walk in anytime.
-  • Police and ambulance accessible via sally port.



The Centers' Integrated Health & Wellness Campus

2322 E. 22nd Street - Cleveland, Ohio 44115
Conveniently located in Cleveland's Central neighborhood

To learn more, please email: Brian.Tilow@TheCentersOhio.org

TheCentersOhio.org/BHCC



Three Floors of Compassionate Care

FLOOR

1

Crisis Level of Care *for ages 18+*

Open 24/7 for mental health or substance use emergencies and is staffed by medical professionals (MDs/NPs) and peer support specialists. Our trauma-informed setting provides assessment, stabilization, and connection to ongoing care, with same-day support.

- 40 Chair Crisis Recovery Center
- Walk-in Behavioral Health Urgent Care
- Pharmacy

FLOOR

2

Residential Level of Care

for ages 18+

Daily provider visits, individual and group therapy, peer recovery support, and Medication-Assisted Treatment for recovery.

- 16 Bed Psychiatric Stabilization
- 12 Bed Withdrawal Management Unit

FLOOR

3

Outpatient Level of Care

Federally Qualified Health Center

ages vary by program

- Primary Care
- Psychiatry
- Counseling
- Case Management
- Day Treatment
- ACT
- Center for Schizophrenia
- Supported Employment

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