

2025

IMPACT
REPORT

THE
YEAR
OF
HOPE

HOPE

Realized



In 2025, we reached a defining moment with the opening of The Centers' H.O.P.E. Campus® (formerly the Cleveland Christian Home)—a place where **Healing, Optimism, Partnership, & Enrichment** come to life.

More than just a facility for youth residential treatment, the campus embodies our commitment to **care without conditions** and the belief that everyone deserves the opportunity to thrive. This transformational milestone reflects not only the evolution of our services, but the strength of the community that surrounds and supports us.

As you explore this year's Impact Report, you'll see how each element of **H.O.P.E. has guided our work throughout 2025**. From expanded behavioral health services to deeper community partnerships, each section highlights the measurable progress—and human stories—that define our mission in action.

—THE CENTERS'—
H.O.P.E.®
CAMPUS



Read more in our
new, expanded online
Impact Report



HOPE-FILLED Leadership

FROM OUR PRESIDENT & CEO

Eric L. Morse, MSSA, LISW-S

As I reflect on 2025, I am grateful and humbled by the many sparks of hope I witnessed every day—from our dedicated staff, leaders, and Board of Directors; the clients we serve; community partners; and our generous funders. We faced new and unexpected challenges alongside exciting opportunities for growth and transformation, ending the year in a positive financial position and with a strategic 10-year vision. While I know 2026 will involve continued complexity and hard work, I am confident that, together, we will meet the moment with courage, collaboration, and optimism, building a stronger future for the families who place their trust in us.

FROM OUR BOARD CHAIR

Brinton Lincoln

On behalf of our Board of Directors, we extend our sincere gratitude to our donors and funders for believing in our mission. Your generosity has enabled us to serve more than 20,000 Northeast Ohioans and strengthen and expand our programs. We thank our dedicated staff, who continually reimagine what comprehensive, responsive care and support can look like for some of our most vulnerable neighbors. And we thank our community for standing with us—no matter the challenges we face. I look forward to innovating and building even deeper partnerships alongside The Centers in 2026 and thank all of our stakeholders for their support and dedication to our community.

Healing



Integrated care recognizes that health is the foundation for everything else in a person's life. By addressing physical health, mental health, and social needs together, we help our clients heal, regain stability, and engage fully in their own growth. **When care is coordinated and person-centered, barriers are reduced, strengths are reinforced, and individuals are empowered to build resilience, achieve self-reliance, and move toward lasting success.**

APRIL
2025

Thanks to funding from Mt. Sinai Health Foundation, we were proud to expand **Walk-in Medication for Addiction Treatment (WinMAT)** to a second site at our Uptown health center, providing even more access to medical treatment for people with opioid use disorder.

“**YOU GUYS
SAVED MY
LIFE.**”

The people here are so nice, kind, and caring. I love The Centers and would highly recommend it to others.”

**WINMAT
CLIENT**

10+
COMMUNITY EVENTS

shared resources and linked neighbors to care where they live and work

13,806
PATIENTS
empowered through health and wellness services

711
WINMAT CLIENTS
received dedicated Medication for Addiction Treatment (MAT) services at our two WinMAT clinics

2,708
**BEHAVIORAL HEALTH
CLIENTS**
received specialized case management services to address barriers to improving their health

With support from PNC Foundation, we constructed two new playscapes at our Wade and Clifton sites, ensuring our early learning centers foster play, creativity, and wellness.

Optimism

Our Head Start early learning and family support services lay the groundwork for lifelong success by nurturing children and their caregivers. When children are surrounded by consistent support, enriching learning environments, and caregivers who feel empowered, they develop confidence, curiosity, and a sense of possibility. By investing early and holistically, **we foster optimism—helping families envision a brighter future and giving children the strong foundation they need to thrive, adapt, and succeed over time.**



The Perinatal Support Program engaged **280 families** in 2025, providing targeted material assistance, education, and referrals to housing stabilization, home visiting, early learning, wellness, and behavioral health services. Grounded in a **commitment to infant vitality and maternal well-being**, the program prioritizes families most impacted by negative perinatal outcomes.



WATCHING THEM GROW AND GAIN CONFIDENCE HAS BEEN INCREDIBLE!

We are continually inspired by the children's imagination and independence."

MS. MORIARTY & MS. MYERS
Clifton Early Learning Team

1,266
FAMILIES

received basic needs supplies and support

87%
OF CHILDREN

tested at or above age expectations for school readiness

100%
GOLD RATED

Step Up to Quality Early Learning Centers

Partnership

Strong internal collaboration and **trusted community partnerships are essential to innovation**, allowing us to deliver more effective, coordinated care that truly reflects the needs of the communities we serve.

This collaborative approach made possible the launch of The Centers' H.O.P.E. Campus® and guided our plans for the Glick Recovery Campus (GRC), set to open in September 2026.

REIMAGINING HOW WE CARE FOR YOUNG PEOPLE IN CRISIS

With support from County Executive Chris Ronayne, the Division of Children and Family Services, Cuyahoga County Board of Developmental Disabilities, and the ADAMHS Board, we broke ground to transform our historic youth residential building into the H.O.P.E. Campus. **This transformation includes purpose-built classrooms and restorative spaces designed to ensure every child has the opportunity to heal.**



The H.O.P.E. Campus provides a safe, trauma-informed, therapeutic environment for vulnerable youth that includes



At The Centers' H.O.P.E. Campus®, every child who comes to us carries a spark, even if it's dimmed by trauma, loss, or fear. **Our role, as a community, is to protect that spark**, nurture it, and help it grow into a flame of healing, belonging, and opportunity.”

DAWNYA UNDERWOOD

Executive Director of
The Centers' H.O.P.E. Campus®

Enrichment



EL BARRIO DIDN'T JUST HELP ME FIND A JOB—THEY HELPED ME FIND A FUTURE.

Our El Barrio Workforce Development program creates meaningful **opportunities for individuals to enrich their lives by building skills, gaining confidence, and preparing for sustainable careers.**

By focusing on career readiness and personal growth, El Barrio helps participants establish a strong foundation for their future success, while also connecting them to essential supports—such as health care, early learning, and family services—ensuring they have the comprehensive resources needed to thrive both at work and in life.

20 years ago, through El Barrio's resume workshops and job fairs, I was introduced to real employment pathways, and everyone I met at the time was wonderful and open to lend a hand. El Barrio was the catalyst to me gaining a part-time teller role with a bank. Today, I am a Senior Private Banking Advisor."

DIANA GOMEZ SHIPMAN
Former El Barrio Client

After receiving the Comprehensive Case Management and Employment Program (CCMEP) contract with Cuyahoga County in 2025, **El Barrio was able to restart its workforce services for low-income young adults to build lifelong, sustainable careers.**



\$16.89

average hourly wage made by El Barrio graduates



1,119

individuals received workforce services through El Barrio



WE ARE THE CENTERS

The Centers inspires hope and promotes healing through four pillars of care: Integrated Health & Wellness; Head Start Early Learning & Family Support; Workforce Development; and Youth Residential Services. **We aim to understand each individual and family's needs through a universal intake and assessment process that connects them to the resources and support they need to thrive.**

>21,000

Northeast Ohioans
Served

1,654

children attended
our gold-rated Head
Start Early Learning
Centers

87%

job placement rate for
El Barrio Workforce
participants

4,000

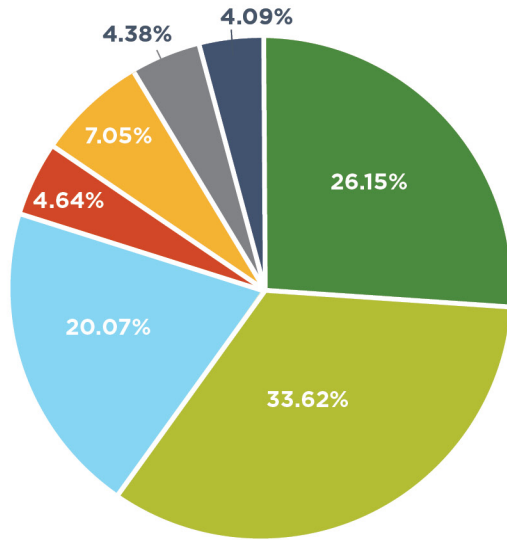
individuals benefited
from our Basic Needs
Resource Center

ACCREDITATIONS & MEMBERSHIPS



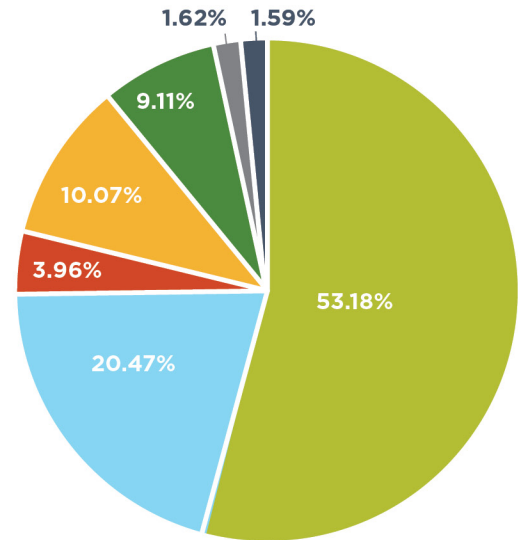
YOUR INVESTMENT

Thank you 2025 donors! This is how we stewarded your funds:



2025 Revenue \$99,388,932

- Pharmacy
- Youth Residential
- Clinical Services
- Philanthropy & Grants
- Early Learning
- Other/Misc
- Workforce



2025 Expenses \$94,805,783

- Health & Wellness
- Administration
- Early Learning
- Fundraising & Marketing
- Workforce
- Other
- Youth Residential

Keystone Corporate Partners



2025 IMPACT REPORT



INTEGRATED HEALTH & WELLNESS CENTERS 216.325.WELL (9355)

** Behavioral Health Urgent Care services are available at our Gordon Square location.*

1. East - 4400 Euclid Ave., Cleveland 44103
2. Gordon Square - 5209 Detroit Ave., Cleveland 44102*
3. Southwest - 5955 Ridge Rd., Cleveland 44129
4. Uptown - 12201 Euclid Ave., Cleveland 44106
5. West - 3929 Rocky River Dr., Cleveland 44111

EARLY LEARNING CENTERS | 216.325.9678

6. Clifton - 13889 Clifton Blvd., Lakewood 44107
7. Debra Ann November - 5225 Library Ln., Maple Heights 44137
2. Gordon Square - 5209 Detroit Ave., Cleveland 44102
8. Taylor Commons/McMillan - 1941 South Taylor Rd., Cleveland Heights 44118
9. Wade - 9111 Yale Ave., Cleveland 44108

COMING FALL
2026

Glick Recovery
Campus & Parma
Heights Early
Learning Center

FAMILY SERVICES | 216.325.9132

8. Taylor Commons/McMillan - 1941 South Taylor Rd., Cleveland Heights 44118

EL BARRIO WORKFORCE DEVELOPMENT 216.325.WORK (9675)

2. Gordon Square - 5209 Detroit Ave., Cleveland 44102

ADMINISTRATIVE CAMPUS 216.432.7200

1. **Headquarters**
Nancy Lyon Porter Building
4500 Euclid Ave.
Cleveland 44103

YOUTH RESIDENTIAL SERVICES 216.416.4277

10. The Centers'
H.O.P.E. Campus®
11401 Lorain Ave.
Cleveland 44111



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